



July 25, 2018

Open letter to all members:

The Board of Directors of the Auburn Bay Residents' Association has recently become aware of a number of incidents where a few of our members have treated some of our employees in a disrespectful and even aggressive manner as a result of their displeasure with the ABRA Membership Audit. In two recent cases our employees have been forced to contact police to deal with this behaviour. Unfortunately, this behaviour has increased to a point where some of our staff, many of whom are young sons and daughters of members of the community, have informed management and the Board of Directors that they no longer feel safe working at the lake.

The Board of Directors initiated the membership audit when we were alerted to fraudulent account activity in the community last year. The purpose of the audit is to ensure the legitimacy of our resident memberships while maintaining our amenities for the benefit of all members. The audit has been well communicated by management to all residents through a series of media channels and the vast majority of our members have complied with the process and are enjoying the benefits of their membership as usual. Our employees are simply enforcing these well publicized regulations for the benefit of all ABRA members, and that enforcement is no justification for the behaviours shown in these cases. The Board of Directors strongly believe that such behaviour is not acceptable in any way and will take whatever steps are necessary to protect the safety of our employees at all times.

Auburn House and its employees are neighbours to every resident in the community. The Board expects that all members would exhibit the same respect for our house and its family as their own house and family members.

Any further abuse of ABRA staff and/or management will be examined by the Board on a case by case basis, which reserves the right to decide on any punishment, up to and including a permanent ban from ABRA facilities and potential criminal or civil proceedings if warranted.

On a more positive note, the ABRA Board of Directors and Auburn House staff and management would like to thank all members who have been supportive and cooperative during the membership audit process. Since the audit has been conducted, the Auburn House staff have noticed a reduction in the number of people in the park, which provides a more pleasant experience for our legitimate residents and their guests.

If you have any questions or wish to engage in a constructive dialogue, you may contact the Board via email at board@auburnbay.org or the General Manager at gm@auburnbay.org.

A handwritten signature in black ink, appearing to read 'Ken Strilchuk'.

Ken Strilchuk, ABRA Board President

A handwritten signature in black ink, appearing to read 'Tasha Stevenson'.

Tasha Stevenson, ABRA Board Vice-President

A handwritten signature in black ink, appearing to read 'Ed Oke'.

Ed Oke, ABRA Board Treasurer

A handwritten signature in black ink, appearing to read 'David Bissett'.

David Bissett, ABRA Board Secretary