



# RSVP FAQ's

**1. Can I bring a guest/guest child who does not live in AB?**

No. Due to popularity of this event, spaces are reserved only for residents of Auburn Bay.

**2. I have visitors/relatives from out of town during that time? Can we bring them to the event?**

No. Due to popularity of this event, spaces are reserved only for residents of Auburn Bay. In addition, due to the wait list that occurs for this event we are not able to allow non-residents to attend. We can only allow RSVP's for those who are a permanent resident of Auburn Bay permanently residing in your household.

**3. What is the refund policy?**

NO REFUNDS will be issued for RSVP's submitted.  
No refunds will be granted for no-shows on event day.  
No refunds will be granted for cancellation of RSVP.

**4. Do I have to bring my ticket to the event?**

Your ticket (printed or digital) is your confirmation for the event and the names on tickets presented must match the names on our RSVP guest list. In addition, \*NEW\* resident MEMBERSHIP CARDS WILL BE REQUIRED to be presented up on check-in with the Eventbrite ticket. Please contact the Auburn House admin office immediately (403.537.2601) if you do not yet have your NEW membership card processed, in accordance with the 2018 Membership Audit.

**5. Is it ok if the name on my ticket or registration doesn't match the person who attends?**

The names on the tickets, and therefore, on our RSVP guest list, must match the person(s) who attend.

**6. Is my registration fee or ticket transferrable?**

Tickets cannot be transferred or sold to another party.

**7. Can I update my registration information?**

If you require updates to your registration, please contact [events@auburnbay.org](mailto:events@auburnbay.org).