



RSVP FAQ'S

1. Can I bring a guest who does not live in Auburn Bay?

Yes. This event is for Auburn Bay residents and their invited guests only. There is a maximum of two (2) guests only per household permitted for this event. Guests must remain with the resident member at all times while in the park.

Please note – Guests will be required to arrive with the resident member.

2. What is the refund policy?

NO REFUNDS will be issued for ticket purchase.

No refunds will be granted for no-shows on event day.

No refunds will be granted for cancellation of RSVP.

3. Do I have to bring my ticket to the event?

Your ticket (printed or digital) is your confirmation for the event and the names on tickets presented must match the names on our RSVP guest list. In addition, resident MEMBERSHIP CARDS ARE MANDATORY to be presented up on check-in with the Eventbrite ticket. Please contact the Auburn House admin office immediately (403.537.2601) if you do not yet have your membership card processed, in accordance with the 2018 Membership Audit.

It will also be required by everyone to provide government issued photo ID as this event is for ages 18+ only.

4. What if I still haven't paid my annual membership fees?

In accordance with our policy on prohibiting facility, park and lake access to all persons with outstanding accounts, membership fees must be paid in full in order to be granted admittance to the event.

5. Is it ok if the name on my ticket or registration doesn't match the person who attends?

The names on the tickets, and therefore, on our RSVP guest list, must match the person(s) who attend.

6. Is my registration fee or ticket transferrable?

Tickets cannot be transferred or sold to another party.

7. Can I update my registration information?

If you require updates to your registration, please contact events@auburnbay.org.