



RSVP FAQ's

1. Can I bring a guest who does not live in Auburn Bay?

Yes. This event is for Auburn Bay residents and their non-resident guests (4 guests per household permitted).

Please note – there will be no access to the lake, park or beach permitted.

2. What is the refund policy?

No refunds will be issued for ticket purchase.

No refunds will be granted for no-shows on event day.

No refunds will be granted for cancellation of RSVP.

3. Is my registration fee or ticket transferrable?

Tickets cannot be transferred or sold to another party/person.

4. Do I have to bring my ticket and ID to the event?

Your ticket (printed or digital) is your confirmation for the event and the names on tickets presented must match the names on our RSVP guest list. As always, membership cards are also mandatory to be presented when entering the facility.

It will also be required by everyone to provide government issued photo ID as this event is for ages 18+ only. Valid photo ID **MUST** also be shown upon arrival for collection of drink tickets.

5. Is it ok if the name on my ticket or registration doesn't match the person who attends?

The names on the tickets, and therefore, on our RSVP guest list, must match the person(s) who attend.

6. What is the dress code?

Formal attire is encouraged...it is prom after all! Unfortunately, **NO SKINNY HEELS** are permitted, as they will damage the gymnasium floor. **Flats, wedges or chunky heels only.**

7. Can I update my registration information?

If you require updates to your registration, or have any questions, please contact events@auburnbay.org.