



RSVP FAQ's

1. Can I bring a guest who does not live in Auburn Bay?

Yes. This event is for Auburn Bay residents and their invited guests only. Up to four (4) non-resident guests per household are permitted for this event. Guests will be required to arrive with the resident member. Guests must remain with the resident member at all times while in the park.

Please note – Residents of Auburn Bay cannot be considered guests.

2. What is the refund policy?

No refunds.

3. Is my registration fee or ticket transferable?

It is NOT permitted to sell or transfer your ticket. Contact events@auburnbay.org if you need to update your ticket holder information.

4. Do I have to bring my ticket to the event?

Your ticket (printed or digital) is your confirmation for the event and the names on tickets presented must match the names on our RSVP guest list. In addition, resident MEMBERSHIP CARDS ARE MANDATORY to be presented up on check-in with the Eventbrite ticket. Please contact the Auburn House admin office immediately (403.537.2601) if you do not yet have your membership card processed.

It will also be required by EVERYONE to provide government issued photo ID.

5. Is it ok if the name on my ticket or registration doesn't match the person who attends?

Because this is a private event, the names on the tickets, and therefore, on our RSVP guest list, must match the person(s) who attend. Please contact events@auburnbay.org if you need to update your ticket holder information.

6. What if I still haven't paid my annual membership fees?

In accordance with our policy on prohibiting facility, park and lake access to all persons with outstanding accounts, membership fees must be paid in full in order to be granted admittance to the event.

7. Can I update my registration information?

If you require updates to your registration, please contact events@auburnbay.org.