



RSVP FAQ's

1. Can I bring a guest/child guest who does not live in Auburn Bay?

No. Due to the popularity of this event, spaces are reserved only for residents of Auburn Bay.

2. I have visitors/relatives from out of town during that time? Can we bring them to the event?

No. Due to the popularity of this event, spaces are reserved only for residents of Auburn Bay. In addition, due to the wait list that occurs for this event we are not able to allow non-residents to attend. We can only allow RSVP's for those who are residents of Auburn Bay permanently residing in your household.

3. What is the refund policy?

No refunds will be granted for no-shows on event day.

No refunds will be granted for cancellation of RSVP.

4. Do I have to bring my ticket to the event?

Your ticket (printed or digital) is your confirmation for the event and the names on tickets presented must match the names on our RSVP guest list. In addition, resident MEMBERSHIP CARDS ARE MANDATORY to be presented up on check-in with your event ticket(s). Please contact the Auburn House admin office immediately (403.537.2601) if you do not yet have your membership card processed.

5. Is it ok if the name on my ticket or registration doesn't match the person who attends?

The names on the tickets, and therefore, on our RSVP guest list, must match the person(s) who attend.

6. Is my registration fee or ticket transferrable?

Tickets cannot be transferred or sold to another party.

7. Can I update my registration information?

If you require updates to your registration, please contact events@auburnbay.org.

If at any point, some or all of your registered family members are no longer able to attend, please email events@auburnbay.org to update your RSVP. Even if it is only the difference of 1 person no longer attending. These minor adjustments in numbers make a significant impact on overall attendance numbers, and being able to accommodate those waitlisted.