



# Band 'N Brews FAQ's

## 1. Can I bring a guest who does not live in Auburn Bay?

Yes. Each Auburn Bay household may bring up to four (4) non-resident guests. These guests are eligible for exclusive priority access to ticket sales, including early bird pricing, provided they are invited by and attend with a resident. Auburn Bay residents and their invited guests must follow specific policies to access resident-rate pricing and priority sales. Please refer to the 'Ticket Purchase Policy' for full details.

## 2. What is the refund policy?

No refunds.

## 3. Is my registration fee or ticket transferable?

It is NOT permitted to sell or transfer your ticket. Contact [events@auburnbay.org](mailto:events@auburnbay.org) if you need to update your ticket holder information.

## 4. Do I have to bring my ticket to the event?

Your ticket (printed or digital) serves as confirmation for the event. Each ticket must include the full name of the person attending and match the name on our RSVP guest list.

It is also required by EVERYONE to provide government issued photo ID.

## 5. Is it ok if the name on my ticket or registration doesn't match the person who attends?

Each ticket must include the full name of the person attending, and therefore match the name on our RSVP guest list. Please contact [events@auburnbay.org](mailto:events@auburnbay.org) if you need to update your ticket holder information.

## 6. What if I haven't paid my annual membership fees?

As a condition of accessing resident-rate ticket pricing and priority sales, annual membership fees must be paid in full. Residents with outstanding fees are still welcome to purchase tickets; however, they will not receive priority access or resident-rate pricing. Tickets for those individuals, and any non-resident guests they wish to invite, may only be purchased once sales open to the general public and will be subject to general public pricing.

## 7. Can I update my registration information?

If you require updates to your registration, please contact [events@auburnbay.org](mailto:events@auburnbay.org).