



RSVP FAQ's

1. Can I bring a guest/child guest who does not live in Auburn Bay?

No. Due to capacity limitations, this event is reserved exclusively for Auburn Bay residents only.

2. I have visitors/relatives from out of town during that time? Can we bring them to the event?

No. Due to capacity limitations, this event is reserved exclusively for Auburn Bay residents only. To ensure fairness, RSVPs are limited to Auburn Bay residents permanently residing in your household.

3. What is the refund policy?

No refunds will be granted for no-shows on event day.
No refunds will be granted for cancellation of RSVP.

4. Is my registration fee or ticket transferable?

Tickets cannot be transferred or sold to another party.

5. Do I have to bring my ticket to the event?

Your ticket (printed or digital) is your confirmation for the event and the names on tickets presented must match the names on our RSVP guest list. In addition, resident MEMBERSHIP CARDS ARE MANDATORY to be presented up on check-in with your event ticket(s). Please contact the Auburn House admin office immediately (403.537.2601) if you do not yet have your membership card processed.

6. Is it ok if the name on my ticket or registration doesn't match the person who attends?

The names on the tickets, and therefore, on our RSVP guest list, must match the person(s) who attends.

7. Can I update my registration information?

Yes! If you require updates to your registration, please contact events@auburnbay.org.

If at any point, some or all of your registered family members are no longer able to attend, please email events@auburnbay.org to update your RSVP. Even if it is only the difference of 1 person no longer attending. These minor adjustments in numbers make a significant impact on overall attendance numbers and being able to accommodate those waitlisted.

8. What if I haven't paid my annual membership fees?

As per the Residents Association policy, access to the facility, park, and the lake is restricted for accounts with outstanding balances. Membership fees must be paid in full to attend the event.