



Band 'N Brews FAQ's

1. Can I bring a guest who does not live in Auburn Bay?

Yes! Auburn Bay residents are welcome to invite guests from outside the community to attend with them. These guests are eligible for exclusive priority access to ticket sales, including early bird pricing, provided they are invited by and attend with a resident. Auburn Bay residents and their invited guests must follow specific policies to access resident-rate pricing and priority sales. Please refer to the 'Ticket Purchase Policy' for full details.

2. What is the refund policy?

Tickets are non-refundable.

3. Is my ticket transferable?

Tickets cannot be transferred or sold to another individual. Contact events@auburnbay.org if you need to update your ticket holder information.

4. Do I have to bring my ticket to the event?

Your ticket (printed or digital) is your confirmation for the event, and the name on the ticket presented must match the RSVP guest list at check-in. In addition, your resident membership card must be presented upon check-in with the event ticket. This verifies eligibility for resident-rate pricing, which applies to both residents and their invited guests, since tickets are also available to the public at standard pricing. Please contact the Auburn House administration office immediately (403.537.2601) if you do not yet have your membership card processed.

As this is a licensed event, it will also be required by everyone to provide government-issued photo ID.

5. Is it ok if the name on my ticket or registration doesn't match the person who attends?

Each ticket is valid only for the individual named at booking and must match our RSVP guest list at check-in. Please contact events@auburnbay.org if you need to update your ticket holder information.

6. What if I haven't paid my annual membership fees?

As a condition of accessing resident-rate ticket pricing and priority sales, annual membership fees must be paid in full. Residents with outstanding fees are still welcome to purchase tickets; however, they will not receive priority access or resident-rate pricing. Tickets for those individuals, and any non-resident guests they wish to invite, may only be purchased once sales open to the general public and will be subject to general public pricing.